

1. Description

1.1 Pay-by-Link is an off-the-shelf payment link solution that enables Customer to collect payments through a device provided by the consumer, providing a hybrid between in-person payments and e-commerce.

2. How does the solution work?

- 2.1 The consumer receives a payment link on their devices, such as a smartphone, a tablet or their computer.
- 2.2 The link redirects the consumer to Customer's payment webpage (ecommerce) to proceed with the payment using any payment methods available and already contracted by Customer.
- 2.3 Main services (such as flights) and some ancillary services bookings can be paid with this solution.

3. Key features

- 3.1 We can send to the consumer the link by SMS or email, as chosen by Customer. QR codes can be produced on unattended environments such as kiosks.
- 3.2 The consumer can pay using payment cards, synchronous APMs and Apple Pay (if Customer has already contracted these solutions with us).
- 3.3 Payment can be in PNR integrated (the form of payment will be added to the PNR).
- 3.4 The electronic ticket is automatically issued when the payment is completed.
- 3.5 Upon request, the consumer will receive confirmation with an itinerary receipt and/or the EMD (Electronic Miscellaneous Document) receipt, delivered via email or ATB (Automated Ticket and Boarding Pass) printer, depending on Customer's front-end capabilities.

4. Disclaimers and limitations

- 4.1 This solution is only available for direct sales within the Amadeus Altéa Reservation System.
- 4.2 This solution does not support asynchronous APMs.
- 4.3 We use Third-Party Providers for SMS gateways to reach local mobile operators in the country where the transaction is taking place. The reception of SMS messages by the consumer is subject to factors beyond our control and the scope of this solution.
- 4.4 We will not be liable for the issues related to any Third-Party Providers, including but not limited to SMS sent to landline, incorrect or disconnected number, number transfers between operators or local network performance, for example.
- 4.5 Some countries may not allow SMS with payment links. Customer is responsible for compliance with local Laws.

5. Dependencies

- 5.1 Customer must contract Amadeus Altéa Reservation System.
- 5.2 This solution requires the implementation of the selected payment methods on our Payment Platform.

6. Integrations

- 6.1 This solution can be integrated with the PNR.
- 6.2 This solution can be integrated in the following front-ends/channels:

Front-end/channel	Family
Self Service Kiosk (1A)	Self Service Kiosk
Self Service Kiosk (ICM)	Self Service Kiosk
Self Service Bag Drop (ICM)	Bag Drop
Call Centre RES / TKT Desk (ARDw)	RES
Check-in desk (JFE)	DCS
Airport Companion	DCS Roaming

6.3 Other integrations with Customer's front and back ends may be available, subject to further scoping.