

**1. Description**

- 1.1 This solution enables consumers to pay to Customer using methods other than payment cards supported by Card Schemes, or vouchers, loyalty rewards, etc.
- 1.2 APMs include e-wallets (often linked to payment cards), online banking, offline bank transfers, direct debit, e-invoices, and local cards.

**2. How does the solution work?**

- 2.1 FOP catalogue (optional): Customer can add APMs to the form of payment catalogue. This selection includes markets (office ID) and currency.
- 2.2 Creation: a request to create an alternative payment method transaction is created in the Payment Platform.
- 2.3 Redirection (optional): In some cases, the consumer is redirected to the relevant Customer Selected Provider's webpage for payment.
- 2.4 Validation. The consumer validates the payment transaction data, approves, and confirms payment.
- 2.5 Capture (optional): tickets/EMDs are issued by the Customer and a Transaction Request is sent to the Customer Selected Provider for fund settlement. This step is applicable only in two-step payment flows (authorization and capture).
- 2.6 Payment transactions can be cancelled before capture (reversal) or after capture (refund).

**3. Key features**

- 3.1 This solution is provided through connections to the relevant Customer Selected Providers, either directly (APMs), or indirectly through Third-Party Providers (gateways or orchestrators).
- 3.2 The solution supports:
  - 3.2.1 Synchronous payments: payments completed online during the booking process.
  - 3.2.2 Asynchronous payments: payments completed outside the booking flow.
- 3.3 For asynchronous methods of payment, ticket issuance can be automatically relaunched from the same point of once the payment confirmation is received from the relevant Customer Selected Provider.
- 3.4 APMs may follow a one-step process (payment is settled upon authorization) or a two-step process (involves both authorization and capture).
- 3.5 Our Capture and Refund solutions may be available for some APMs.
- 3.6 This solution can be based on web redirection (the consumer is redirected to the relevant Customer Selected Provider's webpage for payment) or on an API based integration (server-to-server).
- 3.7 This solution can be fully integrated in the Customer's booking and reporting flow (for revenue management purposes).
- 3.8 This solution can be integrated into the PNR. In this case, the APM authorization response is automatically added to the PNR and the sales reporting is enriched with transaction details.

**4. Disclaimers and limitations**

- 4.1 This solution cannot be combined with any other form of payment (for example, payment cards, vouchers, loyalty rewards) and it is not compatible with MCP (Multi-Currency Pricing) or DCC (Dynamic Currency Conversion) solutions.
- 4.2 This solution works via front ends(browser internet notification, for instance). Therefore, if the payment transaction is lost at the Customer Selected Provider level, our Payment Platform will be unable to recover the transaction details.

**5. Dependencies**

- 5.1 Customer must enter into an agreement with the relevant Customer Selected Providers.
- 5.2 PNR integrated payment is only if Customer has previously contracted Amadeus Altéa Reservation System.

**6. Integrations**

- 6.1 This solution can be integrated with the PNR.

- 6.2 This solution can be integrated into certain Amadeus Customer's front-ends via webservice.
- 6.3 Other integrations with Customer's front and back ends may be available, subject to further scoping.