

1. Description

1.1 This solution enables consumers to pay to Customer using Google Pay.

2. How does the solution work?

2.1 Creation: a request to create a Google Pay transaction is created in the Payment Platform.

2.2 Validation. The consumer validates the payment transaction data, approves, and confirms payment.

2.3 Capture: tickets/EMDs are issued by the Customer, and a Transaction Request is sent to the Customer Selected Provider for card authorization. This step is applicable only in two-step payment flows (authorization and capture).

2.4 Payment transactions can be cancelled before capture (reversal) or after capture (refund) via the Customer Selected Provider for card authorization.

3. Key features

3.1 This solution is provided through connections to the relevant Customer Selected Provider (Google Ireland Limited).

3.2 The solution supports synchronous payments (payments completed online during the booking process).

3.3 The Google Pay API returns payment methods in a signed and encrypted payload. The returned payment methods consist of either:

3.3.1 PAN_Only (FPAN): contains actual card number (PAN) and requires the merchant to perform 3D Secure (3DS) authentication with us.

3.3.2 CRYPTOGRAM_3DS (DPAN): contains tokenized card (digital card number) and the device-generated 3DS cryptogram.

3.4 This solution can be fully integrated in the Customer's booking flow and reported as a standard credit card in the reporting flow (for revenue management purposes).

3.5 This solution can be integrated into the PNR.

4. Disclaimers and limitations

4.1 This solution cannot be combined with any other form of payment (for example, payment cards, vouchers, loyalty rewards) and it is not compatible with MCP (Multi-Currency Pricing) or DCC (Dynamic Currency Conversion) solutions.

4.2 This solution works via front ends (browser internet notification, for instance). Therefore, if the payment transaction is lost at the Customer Selected Provider level, our Payment Platform will be unable to recover the transaction details.

4.3 We shall not be liable for any losses or damages (direct or indirect) relating to Google Pay whether arising from contract, tort (including negligence), breach of statutory duty, contribution or otherwise.

5. Dependencies

5.1 Customer must have contracted with us and implemented one of our relevant Payment Solutions to perform Google Pay acceptance.

5.2 Customer agrees to the below Google Pay terms and conditions which will govern the provision of Google Pay solution.

5.2.1 Google Pay Terms of Use available at <https://pay.google.com/about/business/terms/>

5.2.2 Google Pay Policies for Business available at <https://pay.google.com/about/business/policy/>

5.3 PNR integrated payment is only if Customer has previously contracted Amadeus Altéa Reservation System.

6. Integrations

6.1 This solution can be integrated with the PNR.

6.2 Other integrations with Customer's front and back ends may be available, subject to further scoping.