

- 1. Description**
- 1.1 This solution enables consumers to pay to Customer using Apple Pay.
- 2. How does the solution work?**
- 2.1 Creation: a request to create an Apple Pay transaction is created in the Payment Platform.
- 2.2 Validation. The consumer validates the payment transaction data, approves, and confirms payment.
- 2.3 Capture: tickets/EMDs are issued by the Customer, and a Transaction Request is sent to the Customer Selected Provider for card authorization. This step is applicable only in two-step payment flows (authorization and capture).
- 2.4 Payment transactions can be cancelled before capture (reversal) or after capture (refund) via the Customer Selected Provider for card authorization.
- 3. Key features**
- 3.1 This solution is provided through connections to the relevant Customer Selected Provider (Apple Inc.).
- 3.2 The solution supports synchronous payments (payments completed online during the booking process).
- 3.3 This solution can be fully integrated in the Customer's booking flow and reported as a standard credit card in the reporting flow (for revenue management purposes).
- 3.4 This solution can be integrated into the PNR.
- 4. Disclaimers and limitations**
- 4.1 Apple Pay transactions through our Payment Platform will not trigger 3DS v.2 authentication.
- 4.2 This solution cannot be combined with any other form of payment (for example, payment cards, vouchers, loyalty rewards) and it is not compatible with MCP (Multi-Currency Pricing) or DCC (Dynamic Currency Conversion) solutions.
- 4.3 This solution works via front ends (browser internet notification, for instance). Therefore, if the payment transaction is lost at the Customer Selected Provider level, our Payment Platform will be unable to recover the transaction details.
- 4.4 We shall not be liable for any losses or damages (direct or indirect) relating to Apple Pay whether arising from contract, tort (including negligence), breach of statutory duty, contribution or otherwise.
- 5. Dependencies**
- 5.1 If Customer does not use our payment solution for detokenization of the Apple Pay token, Customer must take care of the relevant integration with Apple Pay to get the DPAN before sending it to us for authorization.
- 5.2 PNR integrated payment is only if Customer has previously contracted Amadeus Altéa Reservation System.
- 5.3 Customer agrees to the below Apple Pay terms and conditions which will govern the provision of Apple Pay solution.
  - 5.3.1 Apple Pay Web Terms and Conditions available at <https://developer.apple.com/apple-pay/terms/apple-pay-web/>
  - 5.3.2 Apple Pay on the Web: Acceptable Use Guidelines available at <https://developer.apple.com/apple-pay/acceptable-use-guidelines-for-websites/>
  - 5.3.3 Apple Pay Human Interface Guidelines available at <https://developer.apple.com/design/human-interface-guidelines/apple-pay/overview/offering-apple-pay/>
  - 5.3.4 Apple Marketing Guidelines available at <https://developer.apple.com/apple-pay/marketing/>
  - 5.3.5 Apple Pay Best Practices Guide available at <https://www.apple.com/legal/intellectual-property/guidelinesfor3rdparties.html>
- 5.4 Customer agrees that the use, reproduction, and distribution of Apple Pay are governed solely by the terms and conditions of the applicable license(s), which may be amended from time to time by the relevant licensor.
- 5.5 The provisions of the relevant separate license apply solely with respect to such components and the provisions of Customer's agreement with us do not apply to such components.

**6. Integrations**

6.1 This solution can be integrated with the PNR.

6.2 Other integrations with Customer's front and back ends may be available, subject to further scoping.